

PATENT
Customer No. 32,127
Attorney Docket No. 03-1022

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re A	application of:	
Craig	L. REDING et al.	) Group Art Unit: Unknown
Applic	ation No.: 10/720,971	Examiner: Wellington Chin
Filed:	November 24, 2003	Confirmation No.: 5216
For:	Methods and Systems for Line Management	) )

Customer Window
U.S. Patent and Trademark Office
Randolph Building
401 Dulany Street
Alexandria, Virginia 22314

Sir:

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached SB/08.

Copies of the listed documents are attached.

Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2347.

Respectfully submitted,

By:

Joseph R. Palmieri Reg. No. 40,760

C/O Christian R. Andersen Verizon Corporate Services Group Inc. 600 Hidden Ridge Drive Mail Code: HQE03H14 Irving, Texas 75038 #972.718.4800

Date: February 8, 2006

Information Disclosure Statement

I hereby certify that this correspondence is being hand delivered to the United States Patent and Trademark Office addressed to: Customer Window, U.S. Patent and Trademark Office, Rangolph Building, 401 Dulany Street, Alexandria, Virginia 22314, on the date shown below.

Dated: February 8, 2006

(Christian R. Andersen)

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INF	ORMATION D	DISCLOS	RETPE	40	10/720,971
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Examiner	Cite	Document Number	Issue or	Name of Patentee or	Pages, Columns, Lines, Where	
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Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

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Examiner Signature /Alexander Jamal/	Date Considered	05/20/2010	1
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Sheet	6	of	6	Attorney Docket Number	03-1022	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.